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photoshop



illustrator



indesign



dreamweaver



premiere



after effects



XD



visio



wordpress



drupal



moodle



PROFESSIONAL EXPERIENCE

PROtect

A company focused on innovating personal & work safety. 2017-Present



UX Designer & Product Manager

- UX/UI design and product ownership
- User experience design for web, iOS and Android applications
- Focus groups and market research
- Management of outsourced development team



Featured Project

- PROtect Smart Personal Safety, a mobile app leveraging the user's personal network to provide protection when working alone.
- Adopted by RE/MAX Western Canada and RE/MAX INTEGRA to ensure the safety of 50,000 real estate agents.
- Featured in TEDx Vancouver 2018.
- Top 26 at New Ventures BC 2018.

Livecare

A company focused on innovating healthcare delivery. 2012 – 2017



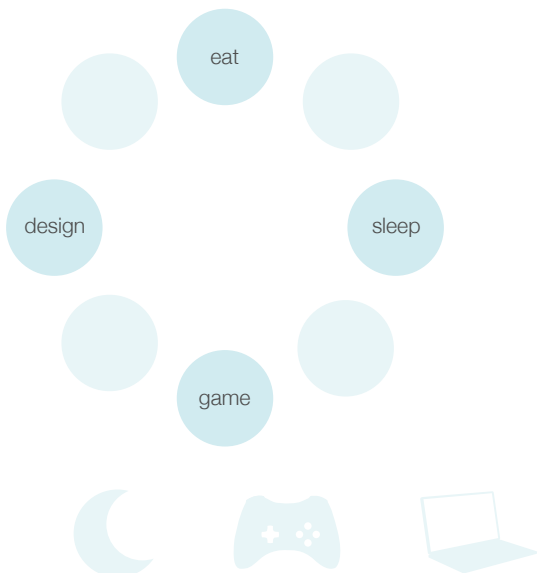
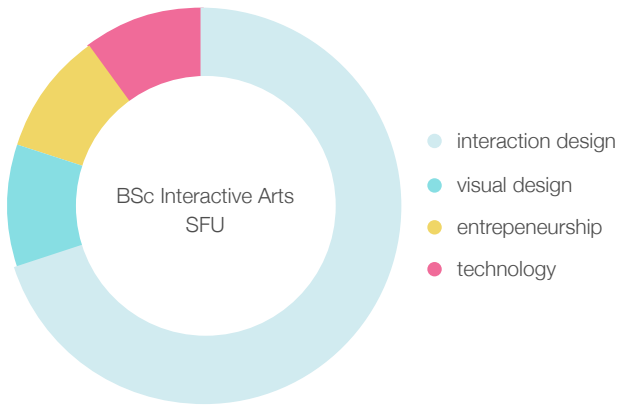
UX Designer & Product Manager

- UX/UI design and product ownership
- User experience design for medical cart and case, and web, iOS and Android applications.
- Managed design relationships between 3rd party applications.
- Managed multi-disciplined development team (internal and external).



Featured Project

- Livecare Connect, a suite of applications including real-time electronic medical diagnostics, scheduling, video conferencing, instant messaging and personal health record.
- Has successfully brought doctors to remote and rural communities.
- Commercially available in Canada and Australia.



PROFESSIONAL EXPERIENCE

False Creek Surgical Centre

A private hospital with an online presence
2010 – 2012

Designer

- Web and graphic design
- Clinic analysis, design and modification of IT systems

Featured Project

- Designed and implemented Sales to Electronic Medical Record platform across multiple facilities.
- Needs analysis, clinical workflow documentation, user-acceptance testing.

QCDocs Systems

A startup focused on innovating bookkeeping
2007 – 2009

Designer

- UX and UI design for online bookkeeping and accounting software.
- Web and graphic design
- Customer support and quality assurance.

Electronic Arts

A global interactive entertainment software company
2005 - 2007

Point of Contact – Quality Assurance for Central Online

- POC for PlayStation 2, Xbox and PC Online
- Mentor for new hires
- Front end and usability testing

Product Summary

- Need for Speed: Most Wanted
- FIFA Online 07
- NBA Online 07
- NHL Online 07

REFERENCES

Available upon request